

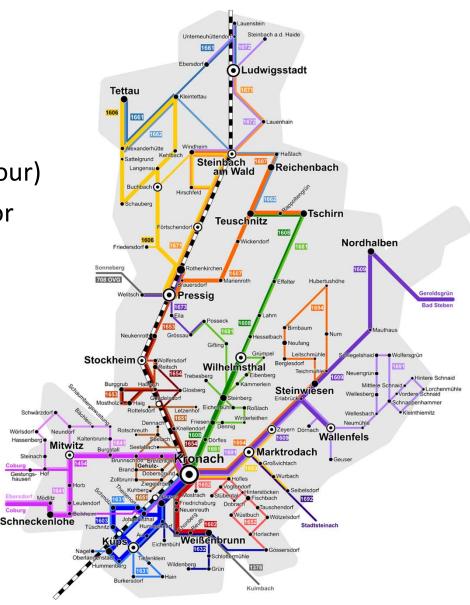


Public transport in Kronach



Buses, Railway and Call a bus service

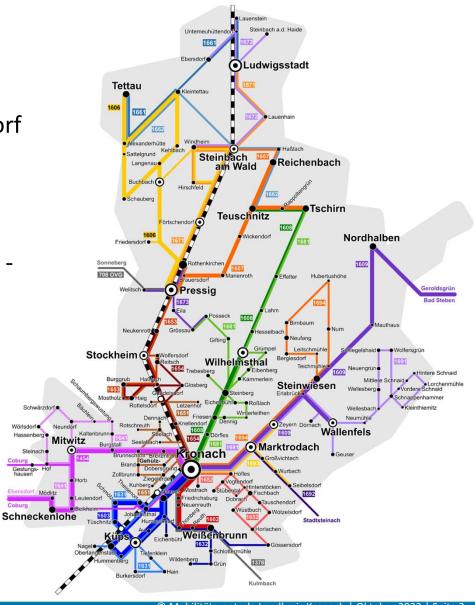
- 2 City bus lines in the city of Kronach
- 7 Bus lines throughout the district (trips every hour)
- + 18 Bus lines primarily for students, but open for everyone
- Almost 500 bus stops across the district
- Connection points to railway line
- Supplemented by Rufbus (Call a bus service)





Important bus lines

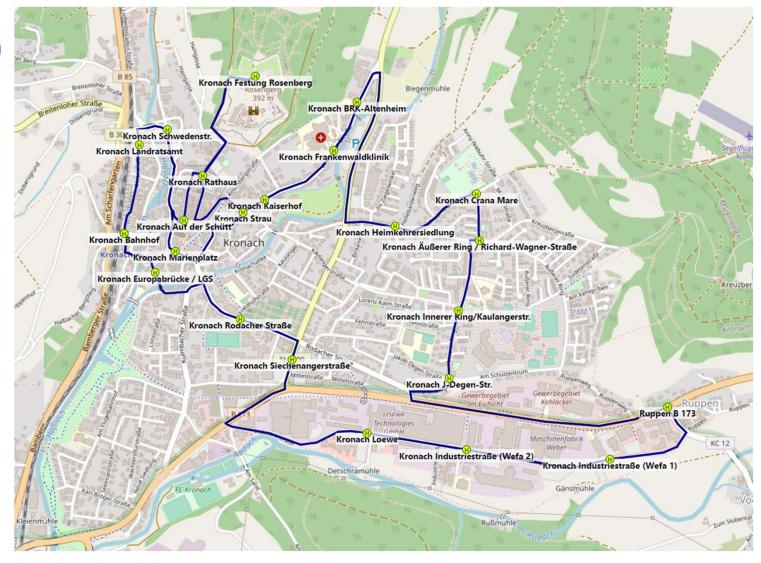
- To Coburg: Bus line 1454 Kronach Mitwitz Ebersdorf
 Coburg
- To Kulmbach (Campuslinie): Bus line 1378 Kronach Weißenbrunn Kulmbach
- To Bad Steben: Bus line 1609 Kronach Marktrodach -Wallenfels - Steinwiesen - Nordhalben - Bad Steben





Line 1601 (Citybus)

- Monday Sunday
- Trips every 30 minutes
- Supplemented by line 1612





Tickets and fares

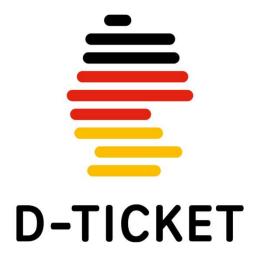
- Bus tickets can be purchased on each bus
- Bus and train tickets are available in the Mobility Centre (Mobilitätszentrale) in Kronach at the counter. There are also train ticket vending machines at the station.
- The prices for bus tickets are based on the number of zones travelled in, you can find further information at: https://www.vgn.de/
- University students can purchase a discounted Deutschlandticket (D-Ticket)





Deutschlandticket (D-Ticket)

- Monthly subscription
- 29 € per month for university students (regular price 49 €)
- Valid throughout Germany on local public transport (bus and train in 2nd class), but not on long-distance transport (IC, EC, ICE).
- Only available as a digital ticket
- For further information and to apply, please contact your university





Where can I get more information?

- Kronach Mobility Centre (Mobilitätszentrale), located in the railway station building in Kronach. Opening hours Monday to Friday: 8:00 to 13:00 and 14:00 to 17:30, by telephone: Monday to Friday 8:00 to 18:00
- Website District of Kronach: Currently only available in German, but latest information https://www.landkreis-kronach.de/wirtschaft-und-verkehr/oeffentlicher-nahverkehr/
- VGN (Nuremberg transport association): Search for connections (bus stop to bus stop, translation and phone app available) https://www.vgn.de/
- Bahnland Bayern/MOBY: Search for connections (bus stop to bus stop, translation and phone app available)
 https://bahnland-bayern.de/de/moby
- Deutsche Bahn: Search for connections (train station to train station, translation and phone app available)
 https://www.bahn.de/
- Discount for Deutschlandticket (D-Ticket)
 https://bahnland-bayern.de/de/ermaessigungsticket



Rufbus (Call a bus service) - Summary



Step 1:

Select destination and call
09261/678-678
Kronach Mobility Centre (Mobilitätszentrale)

Tell us:

- Date
- Desired time
- Place of departure and destination
- Bus Stops
- Number of passengers
- Name
- Telephone number

Important:

Please register at least 1 hour before departure - but the sooner the better.

Booking possible daily from 8:00 a.m. - 6:00 p.m.

Buses are available:

Monday-Saturday 6:00 a.m. - 11:00 p.m.

Sunday / public holidays 8:00 a.m. - 11:00 p.m.



Step 2:

Trip request is planned

Our staff will take your request and discuss possible departure times and bus stops with you. This information is then forwarded to the transport company for planning.

Important:

The use of regular bus and train lines has priority wherever possible.

Travel requests are bundled and corresponding routes are planned.

The call a bus service is not a taxi and only travels between bus stops.



Step 3:

Reconfirmation

The transport company will contact you by telephone with precise information about the departure time and place, thereby confirming your journey request.

Important:

It is necessary that you can be reached.

Without personal reconfirmation, the journey will **not** be carried out.



Rufbus (Call a bus service) – FAQ - 1

What is the "Rufbus"?

In order to supplement regular bus and rail services and to connect even the smallest towns to the public transport system, a Call a bus service was introduced in the district of Kronach in 2020. The Service is available from Monday to Saturday between 6.00 a.m. and 11.00 p.m. and on Sundays and public holidays from 8.00 a.m. to 11.00 p.m. and must be booked or registered by telephone.

Our on-call buses operate throughout the district primarily as shuttles to and from regular bus or rail routes. If you cannot reach your destination using the regular bus or train lines, the Rufbus will take you directly to your destination. These buses, however, are not taxis! There is no "door-to-door service", the Rufbus only travels between regular bus stops throughout the district. In order to realise as many journey requests as possible and to keep the fare low, we have to combine several journey requests wherever possible and also connect them to the existing lines. This may result in longer journey times and transfers.



Rufbus (Call a bus service) – FAQ - 2

How can I get a Rufbus?

Registering a Rufbus is only possible by telephone. You can reach our team at the mobility centre (Mobilitätszentrale) in Kronach at the following number: 09261/678-678

You have to tell us the day, desired time, place of departure and destination, number of passengers as well as your name and current address. Our team will take your request and discuss possible departure times and bus stops with you. This information is then forwarded to the transport company, which schedules all the travel requests received and informs you of the exact departure time and place by calling you back personally, thereby confirming your journey request. For this purpose, it is necessary that you provide us with a telephone number when registering and that you can be reached afterwards. If you cannot be reached for the reconfirmation, the journey will not be carried out.

To ensure that your request can be carried out on time, you must notify us at least 1 hour in advance. As the Rufbus is becoming more and more popular, you should inform us of your travel request as early as possible. This is because capacities are limited.



Rufbus (Call a bus service) – FAQ - 3

When can I call?

You can reach us daily from 8:00 a.m. to 6:00 p.m. at 09261/678-678.

What if I have to cancel my trip?

You can cancel the Rufbus free of charge up to 30 minutes before departure, but this is only possible between 8:00 a.m. and 6:00 p.m. If you do not cancel your Rufbus in time or do not show up at the bus stop, you will have to pay an increased transport fare of 30 euros. If this happens repeatedly, we also reserve the right to permanently block passengers from placing orders.

Can I just pick up someone else?

No, all passengers must be registered in advance. In order to avoid overbooking, it is extremely important to know how many people are registered.

What does the Rufbus cost?

Fares on the Rufbus are the same as on the regular routes, there is no extra charge. All types of tickets are available on the Rufbus.



Thank you for your attention!

